

## **PRE MOVE**

Check in with your Move Coordinator. Your Move Coordinator is your go-to resource during your move with Hilldrup. For any question, whether it be about payment, scheduling, updates or just to make sure you aren't forgetting something, reach out to them at anytime to put your mind at ease.

Make travel arrangements. Whether you are moving across town or across the country, don't wait until the last minute to make airline, car or hotel reservations (or just to book doggy daycare for your furry friend to ensure you can focus on moving across your city).

Donate. We are sure there are plenty of extra items in your home you have been holding onto over the years. Now, before you move, is the time to purge to prevent moving unwanted items that you'll just end up throwing away once you get in your new home.

Cancel local memberships and services. Inform businesses (gyms, lawn care, clubs, etc.) and doctors of your move as soon as

possible so you can transfer your accounts. This is especially important if you are using automatic bank payments.

Update your address/forward your mail. A lot of important items still come through the mail. Make sure to you forward your mail to your new address and update your accounts so you don't lose any critical mail during the transition.

Spend time with those who matter. If you are moving away from family or friends, now is the time to get in those last few special in-person memories.

Pack for the first night. The first night in your new house is exciting, but it can also be overwhelming. Pack a bag so that after our team leaves, you can throw some sheets on the bed, relax and enough your new home without having to sort through boxes to find what you're looking for!

## **MOVE DAY**

On moving date, rely on your Hilldrup Move Coordinator and crew. We will be there with you to make sure your moving day goes as smoothly as possible. Review all your needs with your crew lead, do a thorough walk through so everyone is on the same page and reach out to your Move Coordinator with any questions or concerns.

## **POST MOVE**

Unpack. The sooner you unpack, the sooner your life in your new home can begin. Getting yourself situated and settled will turn your new house into a home.

Change your locks. Safety is very important, and the best way to keep your family and new home safe is by changing the locks.

Submit any claims. As hard as we try, unexpected issues do happen sometimes during a move. Be sure to communicate with your Move Coordinator and submit any necessary claims should you have any damaged or missing items.

**Explore**. Get out there and visit new local shops, gyms, grocery stores and restaurants in your new neighborhood.

Give your feedback. Throughout the move process you have worked with a few different members of the Hilldrup team; we would love for you to take the survey you were emailed about your experience and let us know how we did and any ways we could have served you better.

hilldrup.com/hilldrup-connect | hilldrupconnect@hilldrup.com